

Azumo Assist



If your vehicle is your job, we have it covered

In Proud Partnership with the



Azumo Assist Repair Rate Card

LABOUR RATES (PER HOUR) & CHARGES GUIDE*All pricing is excluding VAT*

	UK (outside London & Home Counties)	London & Home Counties
Standard Vehicle	£87.50	£100.75
Prestige & Aluminium Vehicle	£106.50	£122.50
Standard Vehicle BS10125 /Manufacturer Approved Repairer (for the type of vehicle for which they hold the Approval)	£92.50	£106.50
Prestige/Aluminium/Electric BS10125 /Manufacturer Approved Repairer (for the type of vehicle for which they hold the Approval)	£111.50	£128.25
LCV & Box Vans	£87.50	£100.75
LCV & Box Vans BS10125 / Manufacturer Approved Repairer (for the type of vehicle for which they hold the Approval)	£92.50	£106.50
HGV 3.5 to 7.5 CWT	£95.00	£109.25
HGV 7.5 CWT + (including Trailers)	£103.00	£118.50
Scooter and Mopeds	£81.00	£93.25
Motorcycles - Standard	£98.00	£112.75
Motorcycles - Prestige	£116.00	£133.50

RECOVERY AND STORAGE

Recovery Charge	£255.00	
Storage Charge	£22.50 per day	2 Wheeled Vehicle
	£40.00 per day	Vehicles equal to or <3.5t MAM
	£41.00 per day	Vehicles <3.5t MAM but equal to or 7.5t MAM
	£52.00 per day	Vehicles above 7.5t MAM

All recovery including any specialist recovery is to be agreed on a case by case basis.

ADDITIONAL PARTS/CHARGES AND OPERATIONS *All pricing is excluding VAT*

Antifreeze/Coolant	OE Price
Bead Sealers	£25.00
Bonding Panel Adhesive	OE Price
Panel Repair Sundries (inc Body Filler)	£25 per panel repaired
Boron Drills (8mm) UHSS drill Bit	£70.00 each
Brake Fluid	OE Price
Car Care Kit	£10.00
Collection pre repairs only if applicable	£40
Delivery post repairs only if applicable	£40
Congestion.ULEZ charge	As price charges
Corrosion Materials	£15.00 per first panel, and £6 per panel thereafter
Corrosion Application Charge	0.3 hour first panel, and 0.1 hour each panel thereafter
Door Bonding Kits	OE Price
Engine Oil & Lubricants	OE Price
Energy Supplement	£25 per job
Environmental Charge (EPA)	£30.00 per repair
Estimate Pre Wash Where Agreed (Inc Sanitisation)	0.7hr
Final Inspection & Road Test (Pre Hand Over)	1.0 hour per repair
Glass Moulding Lifting Tape	£15.00
Number Plates (new type)	£25.00 per plate
Environmental, Investment & Sustainability Charge PAS 2060, SBTi, ISO T4068-1 where held	£24.00 per job
Personal Belongings Removal & Storage	£30.00
Repair Method Research Fee (Inc ADAS Identification)	£100.00 per repair
Screen Wash	£7.00 per litre
Sill Dressing (per side)	0.70 hour per side
Sound Deadening Pad (large)	£16.00
Sound Deadening Pad (small)	£13.00
Spare Wheel Swap Over	0.5 hour
Sundries/Clips/Fixing	3.5% of parts total
Total Loss Handling/Administration Charge inc Est Fee	£165.00
Wash & Vacuum	1 hour per job
Welded/Bonding/panel charge (materials)	£12.00
Windscreen Bonding Kit	OE Price

SPECIALIST OPERATION CHARGES*All pricing is excluding VAT*

Air Conditioning Recharge All Types	£261.00
Delivery and Collection to Dealer	£75 each way
Diagnostic Scan Pre Repair Inc. Reset image reports	£80.00 per job
Diagnostic Scan Post Repair Inc. Reset image reports	£80.00 per job
Diamond Cut Alloy Wheel Refurbishment	£189.00 per wheel
Electric/Hybrid Vehicle Power Down - Make safe pre repair and then reinstating power	3 hours (Unless Inc In Method)
Electric/Hybrid Vehicle Quarantine where battery damage exists to be confirmed by HV Technician	4 Hours
Electric/Hybrid Risk Assessment	0.5 Hours
Electric/Hybrid Vehicle Full Recharge Post Repair	£50.00 / £20.00
Specialist Valet (after major accident in addition to W&V)	1 Hour per Job
Standard Alloy Wheel Refurbishment	£106.00 per wheel
Standard Vehicle Shut Down (ICE)	1 Hour (Unless Inc In Method)
Wheel Alignment 4 Wheels Check Only	£108.00
Wheel Alignment 4 Wheels Check & Adjust	£168.00

ADAS IIR STANDARD CHARGES*All pricing is excluding VAT*

Identify the presence, or not, of ADAS on the vehicle and ensure this is recorded	0.5 hour exploration fee
Where ADAS are present, ensure repair procedures clearly identify if inspection, realignment, and calibration are required and why	£38.00 ADAS Method Research Fee
Steering angle reset (prior to ADAS calibrations)	0.5 hour
Extensive road test post calibrations for verification purposes (this operation will need to be completed even if the calibration has been performed by a dealer or subcontractor to comply with the IIR verification requirements)	0.5 hour

ADAS CALIBRATIONS (in house)

All pricing is excluding VAT

First Calibration (Does Not Include Wheel Alignment)	£300.00
Each Subsequent Calibration	£150.00
Dynamic Calibrations – <i>Most dynamic calibrations require 2 technicians, it is assumed radar inclination angles have already been checked as part of the MET process by a qualified ADAS technician</i>	0.5 hours per technician per process

OTHER SPECIALIST CHARGES

- Audio
- Tyres
- Batteries
- Exhausts
- Glass
- Special Decals
- Vehicle Safety Systems
- Paint Protection Re-Instatement

All of the above other specialist charges to be agreed with engineer on a retail basis + 24%

REPAIRER GUIDE – VEHICLES

- 76% of the **full** invoice is paid on instructed work where the repairer is not the source. No additional deductions or referrer or administration charges. This is for car and vans up to 3.5 CWT. 24% of the full repair invoice will be On Hire's benefit.
- 90% of the **full** invoice is paid on instructed work where the repairer is the **referral source**. No additional deductions or referrer or administration charges. 10% of the full repair invoice will be On Hire's benefit.

REPAIRER GUIDE – MOTORCYCLES

- 95% of the **full** invoice is paid on instructed work where the repairer is not the source. No Additional deductions or referrer or administration charges. 5% of the full repair invoice will be On Hire's benefit.
- 95% of the **full** invoice is paid on instructed work where the repairer is the **referral source**. No additional deductions or referrals or administration charges. 5% of the full repair invoice will be On Hire's benefit.

REPAIRER GUIDE – HGV'S (COMMERCIALS OVER 3.5 CWT)

- 95% of the **full** invoice is paid on instructed work where the repairer is not the source. No Additional deductions or referral or administration charges. 5% of the full repair invoice will be On Hire's benefit.
- 95% of the **full** invoice is paid on instructed work where the repairer is the **referral source**. No additional deductions or referrals or administration charges. 5% of the full repair invoice will be On Hire's benefit.

On Hire Credit Repair Guide 1st September 2024 Retail Rate Guide – Subject to agreement of appointed engineer.

These rates can be revised/reduced with engineer's agreement in order to maintain a repair.

TIMESCALE

Payment terms: Our Invoice processing guide is as follows:

Invoices received and accepted between the 11th to the 24th of any month are paid on the 30th of that month and invoices received and accepted between the 25th of any month to the 10th of the next month are paid on the 15th of that month.

Please allow for bank holidays and BACS transfer times.

CONTACT DETAILS

Winn Solicitors Limited, Brinkburn Street, Byker, Newcastle upon Tyne, NE6 1PL

Tel: 0191 276 1000

Email: solicitors@winnsolicitors.com

On Hire Limited, 50 Heaton Road, Newcastle upon Tyne, NE6 1SE

Tel: 0344 576 1560

Email: onhire@onhire.net

In order to ensure your invoices are not returned to you and are paid promptly, we need your help. Please ensure all invoices follow the **MUST** and **MUST NOT** instructions below.

Please refer to the On Hire Credit Repair Guide sheets for guidelines on chargeable items and current payment terms.

MUSTS:

1. **Invoices must be submitted within 7 days of repair completion and issued in the name of On Hire Limited**
2. Be for the **full repair amount**
3. Quote the **On Hire ref number**
4. Have a copy of the customer **satisfaction note** attached
5. Be accurate and **not manually adjusted**
6. Detail **labour, parts & paint** individually
7. Only be sent once work has **been completed** and vehicle collected by customer
8. When the customer is a VAT registered customer, collect VAT before the vehicle is released

MUST NOTS:

1. **Not exceeded the engineer's reserve** figure – or include any supplementary items unless previously authorised by the inspecting engineer.
2. **Not include any agreed deduction %**
3. **Not be sent to any other party**

Please note: All invoices are reviewed against the engineer's report before being authorised for payment and must be sent **ONLY** to the below e-mail address for payment.

REPAIR, RECOVERY & STORAGE INVOICES before applicable discount made out to:

On Hire Limited, 50 Heaton Road, Newcastle upon Tyne, NE6 1SE

Email: invoices@onhire.net

On Hire Limited (Company Registration Number – 3916876) Registered Office – Saxon House, 50–52 Heaton Road, Heaton, Newcastle upon Tyne, NE6 1SE. On Hire Limited is authorised and regulated by the Financial Conduct Authority, registered number 480928. VAT number 463 1645 93.

TOTAL LOSS HANDLING/ADMINISTRATION CHARGES before applicable discount made out to:

Winn Solicitors Limited, Brinkburn Street, Byker, Newcastle upon Tyne, NE6 1PL

Email: estimatefees@winnsolicitors.com

On Hire Limited will raise an invoice for the corresponding deduction and you should receive the net payment, after deduction.

Winn Solicitors Limited (Company Registration Number – 5084463) Registered Office – Brinkburn Street, Byker, Newcastle upon Tyne, NE6 1PL and VAT number 463 1645 93.