

Azumo Assist



If your vehicle is your job, we have it covered

In Partnership with **WINN**
GROUP

Azumo Assist Rate Card

CLAIMLINE 0344 576 1630

Labour rates per hour (all prices excl. VAT)

	Uk (outside London & Home Counties)	London & Home Counties
Standard Vehicle	£75.00	£86.25
Prestige & Aluminium Vehicle	£94.00	£108.00
BS10125 /Manufacturer Approved Repairer (for the type of vehicle for which they hold the Approval) – Standard Vehicle	£80.00	£92.00
BS10125 /Manufacturer Approved Repairer (for the type of vehicle for which they hold the Approval) – Prestige & Aluminium Vehicle	£99.00	£113.85
LCV & Box Vans	£75.00	£86.25
BS10125 / Manufacturer Approved Repairer (for the type of vehicle for which they hold the Approval)	£80.00	£92.00
HGV 3.5 to 7.5 CWT	£87.50	£106.60
HGV 7.5 CWT + (including Trailers)	£95.50	£109.75
Scooter and Mopeds	£73.50	£84.50
Motorcycles - Standard	£90.50	£104.00
Motorcycles - Prestige	£108.50	£124.75

Recovery and Storage (all prices excl. VAT)

Recovery Charge	£250.00		
Storage Charge	£22.00 per day	2 Wheeled Vehicle	
	£35.00 per day	Vehicle equal to or <3.5t MAM	
	£40.00 per day	Vehicle <3.5t MAM but equal to or 7.5t	

All recovery including any specialist recovery is to be agreed on a case by case basis. **Storage is charged at a maximum of 14 days**

ADAS IIR standard charges (all prices excl. VAT)

Identify the presence, or not, of ADAS on the vehicle and ensure this is recorded	0.5 hour exploration fee
Where ADAS are present, ensure repair procedures clearly identify if inspection, realignment, and calibration are required and why	£35.00 ADAS Method Research Fee
Steering angle reset (prior to ADAS calibrations)	0.5 hour
Extensive road test post calibrations for verification purposes (this operation will need to be completed even if the calibration has been performed by a dealer or subcontractor to comply with the IIR verification requirements)	£30.00 per 0.5 hour

Dynamic calibrations, usually require 2 technicians (all prices excl. VAT)

(It is assumed radar inclination angles have already been check as part of the MET process by a qualified ADAS technician)

£60.00 per 0.5 hour (per calibration process)

Static calibrations, in house (all prices excl. VAT)

Front Radar (behind Grill / front fascia panels or exposed on lower bumper)	£220.00**
Windscreen Cameras	£250.00**
360° Degree Camera Systems	£160.00**
Rear Collision Detection	£120.00**
Blind Spot Monitoring	£80.00**
Cross Traffic	£120.00**
Rear Camera (if not part of 360° system)	£80.00**
Ultrasound/Ultrasonic (where part of the ADAS System)	£60.00**
Matrix/Led/Lidar Headlamps which Require Calibration	£120.00**

Specialist operation charges (all prices excl. VAT)

Air Bag Reset (inc. seat belt reset)	£158.00
Air Conditioning Recharge - R134a gas	£141.00
Air Conditioning Recharge - R1234yf gas	£242.00
Delivery and Collection to Dealer	£50.00 + £2 per mile each way
Diagnostic Scan Pre Repair Inc. Reset	£75.00 per job
Diagnostic Scan Post Repair Inc. Reset	£75.00 per job
Diamond Cut Alloy Wheel Refurbishment	£175.00 per wheel
Electric/Hybrid Vehicle Power Down - Make Safe Pre Repair (unless inc. in repair method)	3 hours
Electric Vehicle Full Recharge Post Repair (EV Only)	£47.00 / £20.00
PPE Equipment (Covid Related)	£12.50
Sanitising Clean of Vehicle on Collection and Re-delivery (Covid Related)	£40.00
Sanitising Clean of Vehicle (Total Loss Vehicles Covid Related)	£20.00
Specialist Valet (after major accident)	£105.00
Standard Alloy Wheel Refurbishment	£98.00 per wheel
Wheel Alignment 4 Wheels Check Only	£100.00
Wheel Alignment 4 Wheels Check & Adjust	£156.00

OTHER SPECIALIST CHARGES

· Audio - Tyres - Batteries - Glass - Special Decals - Vehicle Safety Systems - Paint Protection Re-Instatement

All of the above other specialist charges to be agreed with engineer on a retail basis + 22%

Additional charges and parts (all prices excl. VAT)

Antifreeze	£13.00 per litre
Bead Sealers	£18.00
Bonding Panel Adhesive (where Non OE is available)	£62.00
Body Filler	£10 per Panel
Boron Drills (8mm)	£59.00
Brake Fluid	OE Price
Car Care Kit	£9.00
Congestion / ULEZ charge	As per cost incurred
Corrosion Materials	£12.00 per first panel, and £5 per panel thereafter
Corrosion Application Charge	0.3 hour first panel, and 0.1 hour each panel thereafter
De-Nib/Polish	0.3 hour per panel
Door Bonding Kits	£27.00
Engine Oil & Lubricants to be agreed with engineer	OE Price
Energy Supplement	£75 per job
Environmental Charge (EPA)	£25.00 per repair
Admin Charge	£86.00 when vehicle deemed BER (Total Loss)
Estimate/Assessment Charge (proof required)	£65 (not included in total loss charge)
Final Inspection & Road Test (Pre Hand Over)	1.0 hour per repair
Glass Moulding Lifting Tape	£13.00
Number Plates (new type)	£21.00 per plate
PAS2060 Certification Charge	£20.00 per job
Personal Belongings Removal & Storage	£25.00
Repair Method Research Fee	£40.00 per repair
Screen Wash	£6.50 per litre
Sill Dressing (per side)	0.70 hour per side
Sound Deadening Pad (large)	£15.00
Sound Deadening Pad (small)	£12.00
Spare Wheel Swap Over	0.5 hour
Sundries/Clips/Fixing	3.5% of parts total
Wash & Vacuum	£37.00 per job
Welded Bond	£10.00
Windscreen Bonding Kit	£58.00

Discount rates

REPAIRER GUIDE – VEHICLES

- 78% of the full repair invoice is paid on placed repairs where the repairer is not the source. No additional deductions or referrer or administration charges. This is for car and vans up to 3.5 CWT. 22% of the full repair invoice will be On Hire's benefit.
- 90% of the full repair invoice is paid where the repairer is the referral source. No additional deductions or referrer or administration charges. 10% of the full repair invoice will be On Hire's benefit.

REPAIRER GUIDE – MOTORCYCLES

- 95% of the full repair invoice is paid on **placed** repairs where the repairer **IS NOT** the source and on **referred** repairs where the repairer **IS** the referral source. No Additional deductions or referral or administration charges. 5% of the full repair invoice will be On Hire's benefit.

REPAIRER GUIDE – HGV'S (COMMERCIALS OVER 3.5 CWT)

- 95% of the full repair invoice is paid on **placed** repairs where the repairer **IS NOT** the source and on **referred** repairs where the repairer **IS** the referral source. No Additional deductions or referral or administration charges. 5% of the full repair invoice will be On Hire's benefit.

Contact details

Azumo Assist Ltd, Suite 5, Riverside offices, Riverside Business park, Newcastle Upon Tyne, NE4 7YP.
Sales: sales@azumoassist.com Tel: 07943 900 932 / Accounts: accounts@azumoassist.com

Payment timescales

Payment terms: Invoice processing guide is as follows:

Invoices received and accepted between the 11th to the 24th of any month are paid on the 30th of that month and invoices received and accepted between the 25th of any month to the 10th of the next month are paid on the 15th of that month. Please allow for bank holidays and BACS transfer times.

Invoices

Please note: All invoices are reviewed against the engineer's report before being authorised for payment and must be sent ONLY to the below e-mail address for payment.

SEND INVOICES TO:

On Hire Limited, 50 Heaton Road, Newcastle upon Tyne, NE6 1SE Email: invoices@onhire.net

Guidelines

In order to ensure your invoices are not returned to you and are paid promptly, we need your help. Please ensure all invoices follow the MUST and MUST NOT instructions below.

Please refer to the AZUMO ASSIST Credit Repair Guide sheets for guidelines on chargeable items and current payment terms.

Must

MUSTS:

1. Invoices must be submitted within 7 days of repair completion and issued in the name of On Hire Limited
2. Be for the full repair amount
3. Quote the On Hire ref number
4. Have a copy of the customer satisfaction note attached
5. Be accurate and not manually adjusted
6. Detail labour, parts & paint individually
7. Only be sent once work has been completed and vehicle collected by customer
8. When the customer is a VAT registered customer, collect VAT before the vehicle is released

Must nots

MUST NOTS:

1. Not exceeded the engineer's reserve figure – or include any supplementary items unless previously authorised by the inspecting engineer.
2. Not include any agreed deduction %
3. Not be sent to any other party